

## 8.Q4 Troubleshooting Trouble Script

IDEA: Brother crying when sister walks in room. What's the matter? I have a huge project due on Monday. I've tried to fix this thing and plug all the wires in and I just can't get it. Hmm...have you tried this? Yes. How about this? What? You're the one that told me to pay attention in school when we are doing are quests on troubleshooting, and I did. Let's see what we can do here. Oh my goodness, thank you so much.

(brother crying)

Sister: Oh no, what's the matter?

(stops crying)

Brother: Oh, I didn't see you come in. I have a huge project due on Monday. I've tried to fix this thing and plug in all the wires and I just can't get it.

Sister: Have you tried making sure it's plugged in?

Brother: Really? Yes, of course.

Sister: Well, have you tried resetting the router or making sure the OS has all of the current updates?

Brother: What?

Sister: You're the one that told me to pay attention in school when we are doing our quests on troubleshooting, and I did.

Brother: Wow.

(sister walks over)

Sister: Now let's see what we can do here

Brother: thank you so much